

## COSMETIC CANCELLATION AND REFUNDS POLICY

Elite Dermatology understands that sometimes it's necessary to postpone or cancel an appointment. Please review our guidelines for such situations, and be sure to notify us as soon as possible if you have a change of plans that necessitates a rescheduling or cancellation.

Should a situation arise that could cause you to reschedule, postpone, or cancel a cosmetic procedure, Elite Dermatology requires a 48-hour cancellation notice.

If you cancel any cosmetic procedures with less than 48 hours' notice, you will forfeit your nonrefundable deposit as a no-show charge. You will also be subject to a cancellation fee of 10% of total charge.

All pre-paid cosmetic services and procedure series/packages MUST be used within 12 months (1 year) of purchase. Any deposits or money paid toward cosmetic services that are not used within 12 months of the payment will be forfeited as a no-show charge.

Any plastic surgery deposits or payments that are unused within 12 months (1 year) of the payment will be forfeited as a no-show charge.

Once services are rendered or products sold, there are no refunds. Cosmetic procedures come with no warranty (guaranteed or implied) of any certain result. Perceived lack of improvement in one's condition does not translate into any type of refund.

We appreciate your courtesy.

Thank you for choosing Elite Dermatology.

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Patient Printed Name

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Patient Signature

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Today's Date